

Mitel Cloud

Moving your business to
the Mitel Cloud

SAVE MONEY

On-premises systems are expensive to purchase, operate and maintain. Our Mitel Cloud hosted services allow users to get the same quality voice and collaboration experience, without all the hardware and maintenance costs.

With the Mitel Cloud, users enjoy industry-leading reliability and an easy-to-manage phone system for a low fixed monthly cost.



ENABLE YOUR WORKFORCE

With cloud-based communications, users enjoy the same feature-rich voice, video and collaboration tools from any device, anywhere in the world.

Cloud communications can connect offices and individuals seamlessly to support real-time collaboration and speed up interactions while keeping information secure.

ENHANCE CUSTOMER SERVICE

Help your business deliver exceptional customer service on every call with a cloud-based contact centre solution. Enable employees to talk, message, chat and email from any location.

Take advantage of unlimited scalability, seamless mobility and integrated technology that brings business communications and business intelligence together.

More details overleaf...



Mitel Cloud

HOSTED UC AS A SERVICE

A complete UCaaS environment with customisable options and seamless integration with top business applications. Everything you need in one cloud and one solution.

MOBILE, SIMPLE AND FLEXIBLE

Flexibility to create a custom communications environment that can be scaled to any number of users, allowing the business to grow and add features at a suitable pace.

MULTI-OFFICE ENVIRONMENTS

Enjoy the same communications experience anywhere, anytime on any device. Information moves seamlessly, with advanced security to protect sensitive data.

COLLABORATE SMARTER

Bring other applications into the conversation for true unified communications. Enjoy robust features such as presence-based awareness, instant messaging and video.

WORK ANYWHERE

A single communications portal that displays consistently on desktops, laptops, smartphones and tablets. Giving the freedom to communicate using voice, email, text, chat.

DELIGHT CUSTOMERS

Combine contact centres with CRM and other applications to deliver real-time customer intelligence. Deliver advanced self-service capabilities based on media choices.

How It Works

Mitel uses geo-redundant data centres and continue to provide service even in the rare event one goes down. Information and voice calls securely traverse the public Internet to reach their final destination using Voice over Internet Protocols (VoIP). Employees enjoy the same communications functionality regardless of whether they are in an office, on the road or working from home.

For pricing, information or to book a demo

call 0800 316 7566

www.opus-telecoms.co.uk